We are currently offering an

**Internship – Community Management Italian (m/f)**

Goodgame Studios is Europe’s fastest growing gaming company and one of Germany’s most successful technology businesses. With more than 800 employees at our headquarters in Hamburg we develop innovative online games which are played by more than 190 million players in 25 languages across more than 200 countries. Our talented, motivated team of experts and newcomers forms the basis of our success. Become a part of the success story and apply now!

As an intern in our Community Management department you will be tasked with dealing with inquiries from our players, organizing community events and acting as a contact for our external mods and game helpers. The internship is ideal for recent school leavers, as a co-op program or for starting your career. We‘re looking forward to hearing from you!

**Your job:**

● Be on hand to help and advise our players through different communication channels (forums and chats)

● Get to know our games inside out so you can answer any questions from our player community

● Offer comprehensive customer care in forums, chat rooms and on social media platforms

● Plan and organize in-game events, community actions and real-world meetings

● Work in close cooperation with other departments: Give feedback to our game designers and report bugs to colleagues in the live bug analysis department

● Your goal: Represent our company in our forums, chat rooms and social media pages and link the company with the community

**Your profile:**

● You have good Italian and English skills, both written and spoken, German and other languages are an advantage

● You are passionate about (online) games and are an open, friendly character and genuine team player

● You can keep a calm head even in challenging situations

● You can think outside the box to solve problems

● Ideally you already have some experience in customer contact (preferably online, or in the catering, hotels or sales industries)

**We offer:**

● An exciting job where you can assume responsibility and develop professionally

● A dynamic team with friendly, highly-qualified colleagues from all over the world

● Strong, sustainable growth and fresh challenges every day

● Flat hierarchies and short decision paths

● A culture of mutual respect and an outstanding working environment

● Further training with workshops, language courses and technical reference works, a healthy work-life balance, regular team events, sporting and leisure activities and much more!

Hamburg is one of the most beautiful cities in the world and provides a fantastic range of leisure activities as well as a great nightlife. A maritime atmosphere and its Hanseatic cosmopolitan flair enable an especially high quality of life – and safety. We will make relocating simple, help you find a flat and make it easy for you to get to know your new home town.

Please send your application (cover letter, your CV, and your references) in a single PDF file with the keyword **“Internship - Community Management Italian”** to Melanie Lietzke, **cmjobs@goodgamestudios.com**. Please also let us know how you found out about the position.

Learn more at[www.goodgame-jobs.com](http://www.goodgame-jobs.com)

Goodgame Studios

Theodorstraße 42-90, Haus 9

22761 Hamburg