

Riferimento	Rif. EURES: WERKNL7922475
Mansione	Customer Service Representatives Italian
	<p>Rif. EURES: WERKNL7922475 Riferimento nazionale: WERKNL 7922475 Titolo: Customer Service Representatives Italian Numero di posti: 1 Descrizione: You work at a callcenter as a helpdeskagent and try to solve the problem of the person who called you. Main responsibilities for a Technical Customer Service Representatives: - Answering all incoming telephone calls in a courteous and correct manner in order to achieve best results for the end-user - Obtaining a clear picture of the problem by listening, asking concise and appropriate questions - Problem solving following pre-determined procedures, the knowledge base and knowledge acquired during internal training - Correlating and documenting all relevant information in order to provide the highest quality of service - Improving customer satisfaction, thereby increasing brand value - Answering emails in a adequate and customer-friendly manner - Keeping abreast new developments in the area of consumer electronics as they relate to the job. Ons referentienummer: 1550005560 Informazioni geografiche Paese: Paesi Bassi Regione: NEDERLAND Retribuzione / Contratto Valuta del salario: EUR Ore alla settimana: 40-40 Tipo di contratto: PERMANENTE+TEMPO PIENO Spese extra Esigenze Patente di guida richiesta: No Datore di lavoro Nome: Timing uitzendteam B.V. Informazione: Team Enschede Telefono: +31 53-4328555 Email: enschede@timing.nl Come sollecitare l'impiego Contatto: Team Enschede (phone: +31 53-4328555, email: enschede@timing.nl) Termine ultimo per la presentazione della candidatura: 06/07/2015 Fonte: UWV WERKbedrijf, Servizi pubblici dell'occupazione, Paesi Bassi</p>
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