



# **YOUNG TALENT - ING INTERNATIONAL TALENT PROGRAMME**

## **Descrizione del lavoro**

### **Job description**

The ING International Talent Programme is a tailor-made four year graduate programme. Simply bring your skills, values and personality. In return we will provide you with a structured level of training and guidance to open up exciting growth opportunities.

For the first 12 to 18 months you will rotate between different projects or jobs. After that you will start your first position. During the full four years of the programme you will participate in training aimed at your further personal and professional development.

The four - year Retail Banking Track is your chance to help us reinvent retail. What does the future hold? Will internet banking entirely replace traditional banking offices? Will mobile phone banking outpace internet banking? Will mobile payments be favored over card payments?

### **What's in it for you?**

This Track allows you to combine commercial instincts with analytical skills such as assessing marketing data and process flows.

The first assignment will be in the digital channel team and you will be involved in large projects impacting all the bank channels that eventually lead to better processes towards customers, designed as paperless and mobile first. Your main responsibility will be to set up all the reporting capabilities related to the newly developed Digital Signature and Remote Identification. Through daily performance monitoring of the said assets, you 'll be requested to manage technology partners, allocate needed resources and propose improvements.

You will also be involved in further expansion of Digital Signature on additional onboarding processes such as personal loans, investment products and face2face channels.

You will support the effort on Digital Identity developments, following activities related to European Commission "Call for Proposal" and the development of a Mobile Payment platform dedicated to both clients and prospects, accessible via eIDAS compliant Digital Identity.

You will be challenged on business cases definition and omnichannel process design and will closely cooperate with Digital Analytics and Digital Development as well as Product Management, Change Management, Finance, Legal & Compliance.

## **Requirements**

We look for people who:

- Are self-motivated
- Are natural problem solvers
- Can explain complex ideas in clear terms
- Aren't afraid to challenge established thinking
- Have a proven record of taking the initiative
- Are fast to adapt to changes
- Are comfortable working in multidisciplinary teams outside their own domain
- Interested in technology and innovation

## **Mandatory Requirements:**

- Max. 2 years full-time working experience
- Master of Science degree (Management, Economics or Statistic background is preferred)
- Fluent in Italian and English
- Extra curricular activities in the broadest sense

- International experience

**Duration:** permanent contract