

| Scheda Dettagliata | |
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| Riferimento | EURES Belgio EOJD 23/03/2021 |
| Mansione | Hotel Manager (Cruise Ships) |
| | <p>Hotel Manager (Cruise Ships) Workplace country: Belgium Settore: Accommodation and food service activities Livello di istruzione scolastica: Post- secondary education (Vocational training) Esperienza lavorativa: Work experience is required Languages: Fluently spoken English or German Application methods: Application via platform https://www.europeanjobdays.eu/it/node/264_698 or APPLY NOW WITH https://www.hermesrecruitment.com/ Number of positions: 10 Date of expiry: 31 Dicembre 2023 Link for more information: https://www.hermesrecruitment.com/</p> <p>The Hotel Manager is responsible for all aspects of operations, to day-to-day staff management and guests. Provides leadership and strategic planning to all departments in support of the service culture, maximized operations and guest satisfaction. Responsible for managing the management team and overall targets to deliver an excellent guest experience. A Hotel Manager would also be required to manage profitability and guest satisfaction measures.</p> <p>DUTIES & RESPONSIBILITIES</p> <ul style="list-style-type: none"> • Hold regular briefings and meetings with all head of departments • Ensure full compliance with operating controls, policies, procedures and service standards • Lead all key property issues including capital projects, customer service and refurbishment • Handling complaints, and oversee the service recovery procedures • Responsible for the preparation, presentation and subsequent achievement of the hotel's annual operating budget, marketing & sales plan and capital budget • Manage on-going profitability, ensuring revenue and guest satisfaction targets are met and exceeded • Ensure all decisions are made in the best interest • Deliver budget goals and set other short and long term strategic goals • Developing improvement actions, carry out costs savings • Closely monitor the reports on a daily basis and take decisions accordingly • Ensure that monthly financial outlooks for Rooms, Food & Beverage, Admin & General, on target and accurate • Helping in the procurement of operating supplies and equipment, and contracting with third-party vendors for essential equipment and services • Coordination with the head of departments for the execution of all activities and functions • Overseeing and managing all departments and working closely with department heads on a daily basis • Be accountable for the responsibilities of department heads and take ownership of all guest complaints • Lead in all aspects of business planning • Respond to audits to ensure continual improvement is achieved • Corporate client handling and take part in new client acquisition along with the sales team whenever required • Responsible for safeguarding the quality of operations both (internal & external audits) • Responsible for legalization, occupational health & safety act, fire regulations and other legal requirements <p>QUALIFICATIONS & REQUIREMENTS</p> <ul style="list-style-type: none"> • Valid EU passport • Fluently spoken English or German • Hospitality Management degree • Previous experience in luxury establishments • Proven ability to effectively build and foster a team environment • Ability to make decisions in a fast-paced environment • Demonstrated commitment to customer service • Excellent problem solving/decision-making skills • Pleasant and communicative character • Professional attitude and appearance • Reliability and hard work • Great team spirit <p>REWARDS & BENEFITS</p> <ul style="list-style-type: none"> • Competitive salary and bonuses depending on qualifications and expertise |

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| | <ul style="list-style-type: none"> • Seasonal or permanent employment • Medical and Social Insurance • Accommodation and meals • Flight tickets refund upon successful completion of the contract <p>FOLLOW US</p> <ul style="list-style-type: none"> • facebook.com/hermesrecruitment • linkedin.com/company/hermesrecruitment • instagram.com/hermesrecruitment • vk.com/hermesrecruitment • twitter.com/hermesrecruit |
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| Scadenza: | 31/12/2023 |