

*\*Please note that the position is based in Sofia, Bulgaria and we will help you to relocate*

Are you ready to take the next step in your career and to achieve your next challenge?

Do you want to **Work from Anywhere in Bulgaria?**

If your answer is YES – join the leader in the CX (Customer Experience) industry **TELUS International Bulgaria!**

As a **Rent-a-car Representative with Italian and English** you will be a part of a great team and all together will:

- Work for a famous international rent-a-car company
- Communicate and assist customers by answering various requests for creating new reservations or modifying existing ones via phone and e-mail
- Achieve great customer satisfaction, focusing on clients' needs, offering the best possible reservation/solution
- Actively and creatively contribute to the whole support process, thus providing the best services and products for our clients

As a candidate, you do not need to have experience in a similar role, but you should be fluent in **Italian**.

**Our Benefits:**

- **Relocation assistance**
- **Work from Anywhere in Bulgaria**
- Fully paid training
- Stable job and career development opportunities
- Attractive salary
- Additional health insurance
- 50+ benefits and services to choose from
- Positive international working environment
- Support and learning
- Employee referral bonuses

We care about the well-being of our employees, invest in their future growth, encourage fun and team-building initiatives!

Does it sound like the perfect job for you? **APPLY NOW!**

**About us:** *TELUS International Bulgaria is a publicly traded company (NYSE & TSX: TIXT) and is the largest employer in the CX (Customer Experience) industry in the country with over 4,200 team members. The company provides a broad portfolio of services - designing, building and delivering next-generation digital services, AI solutions, customer experience and much more. The company's primary focus is strict adherence to all our clients' procedures and practices. We are an independent outsourcing services provider and do not function as a local representation of our partners.*

Send your CV to **SourcingBG@telusinternational.com!**

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Are you ready to take the next step in your career?

If your answer is YES – then here is a role for you – join the leader in the CX (Customer Experience) industry **TELUS International Bulgaria!**

As a **Customer Support Specialist with Italian** you will be a part of a great team and all together will:

- Deliver outstanding client service
- Achieve great customer experience and satisfaction
- Identify and assess customers' needs
- Assist with general inquiries, product support, and troubleshooting via phone, e-mail, chat, or tickets

As a candidate, you do not need to have experience in a similar role but you should be fluent in **Italian** and have excellent communication skills.

**We offer:**

- **Relocation assistance**
- Fully paid training
- Stable job and career development opportunities
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If you are passionate about gaming, join our Game Support team in the CX (Customer Experience) industry **TELUS International Bulgaria** - get the job you will enjoy!

**A typical day:**

- Assist our players with any issues they might experience or report via email and chat only
- Focus on the player and provide the ultimate player experience
- Listen to the voice of the players and communicate it further to the appropriate teams
- Work with our team to improve our processes

Sounds good, right?

**If you have:**

- Fluency in **Italian** and a good command of **English**
- Gaming experience - you have played games and you can relate to a player's concept, community, and mindset
- Player empathy and understanding a player's perspective when tackling their issues.
- Understanding of Player Support
- Desire to help the players as best as possible and to contribute to the team's success

**We Offer:**

- **Relocation assistance**
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Are you ready to take the next step in your career and to achieve your next challenge? We are looking for an enthusiastic **Travel Bookings Assistant for Omio Account** to join our **NEW Team**. If your answer is YES – join the leader in the Customer Experience (CX) industry **TELUS International Bulgaria!**

As a **Travel Bookings Assistant with Italian and English** you will be a part of a great team and all together will:

- Daily communication with customers
- Respond to clients' requests and provide accurate information
- Be positive and supportive

**Requirements:**

- **Fluent in Italian and have a good knowledge of English language**
- Experience with Galileo will be considered an advantage

**In Return, We will give you:**

- **Relocation assistance**
- Fully paid training
- Stable job and career development opportunities
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We are looking for **Fitbit product Support Specialist with Italian and English** to join our team.

- You are passionate about fitness!
- You want to make others enthusiastic about a healthy lifestyle!
- You want to help people to transform their lives into welfare!

**You can do it, HERE!**

- Are You fluent in **Italian** and **English**?
- Are You customer-focused?
- Are You friendly and positive?

**In Return, We will give you:**

- **Relocation assistance**
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If you are passionate about gaming, join our growing Game Support team in the biggest CX (Customer Experience) provider in Bulgaria - get the job you will enjoy!

**A typical day:**

- Be every player's trusty advisor
- Respond to gamers' queries and email
- Identify and assess customers' needs to achieve satisfaction

Sounds good, right?

**If you have:**

- Fluency in **Italian** and a good command of **English**
- Gaming experience - you have played games and you can relate to a player's concept, community, and mindset
- Player empathy and understanding a player's perspective when tackling their issues
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